



## myPay puts you in control

myPay offers faster enhanced services, security, accessibility and reliability to all customers of DFAS worldwide.

With myPay, you can:

- View, print, and save leave and earnings statements
- View and print tax statements
- Change federal and state tax withholdings
- Update bank account and electronic fund transfer information
- Manage allotments
- Make address changes
- Manage U.S. Savings Bonds
- View and print travel vouchers
- Control Thrift Savings Plan enrollment
- View and print retiree account statement
- View and print annuitant account statement
- Provide report of existence
- Update certificate of eligibility

Features may vary by Armed Service and status.

## myPay is safe and secure

myPay combines strong encryption and secure sockets layer (SSL) technology with your social security number (SSN) and personal identification number (PIN) to safeguard your information from any unauthorized access.

## Start using myPay now

Log on at [mypay.dfas.mil](https://mypay.dfas.mil) or call toll free 1 877 363-3677.

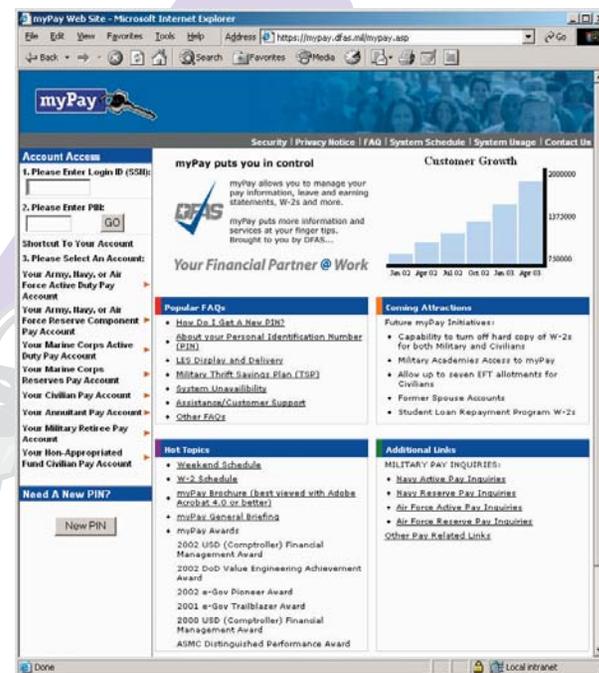
Need a new PIN?

- Civilians, active Air Force and Marine Corps, all Reservists, NAF employees, military retirees, and annuitants receive PINs by mail. If you need a new PIN, just click "NEW PIN." Log on once you receive your temporary PIN in the mail.
- Active Army and Navy may request PINs by faxing name, social security number, phone number, signature and a copy of a government ID to DFAS at 216 522-5800. Then log on following the PIN instructions in the Frequently asked Question "How Do I get a PIN".

## myPay is easier than ever

myPay's new design helps you find the information and complete the transactions you want in just three clicks. Available nearly around the clock, myPay means no waiting in lines or holding on the phone.

With clear confirmation messages, myPay means confidence in knowing your pay is going where it should, when it should.



## Why use myPay?

As a DoD employee, military member, retired service member, or annuitant you will have unprecedented control over your pay account. You'll have immediate access to your information and can change your pay preferences online. **You will save time. Your Service will save money.**

## Is assistance available?

Yes, help is always available for myPay online. You can also call customer support at 1 800 390.2348, Monday through Friday between 7 a.m. and 7:30 p.m. Eastern for assistance.

## How do I turn off my Hard copy Leave and Earning Statement (LES)?

You can click on the "Turn off Hard Copy" button on the LES screen. Turning off the hard copy LES saves the Department money which can be used in more essential areas and programs. Delivery of an electronic LES eliminates risks associated with receiving financial information in the mail.

## Can the PIN be changed?

Yes, you can change your PIN online in myPay. To change your PIN, select the "Change PIN" option from the main menu.

## myPay awards

**2002 e-Gov Pioneer Award**

**2002 DoD Value Engineering Achievement Award**

**2002 USD (Comptroller) Financial Management Award**

**2001 ASMC Distinguished Performance Award**

**2001 e-Gov Trailblazer Award**

**2000 USD (Comptroller) Financial Management Award**

**myPay is brought to you by:**



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1 800 390.2348, Monday - Friday  
between 7a.m. and 7:30 p.m. Eastern.

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The myPay logo consists of the word 'myPay' in a white, lowercase, sans-serif font. The 'y' is stylized with a long tail that loops around a key graphic. The key is silver and has a purple rectangular tag attached to its ring. The tag contains the word 'myPay' in white, lowercase, sans-serif font. The background of the logo is a light purple and white geometric shape.

## The Key to Controlling Your Pay

**Easier and More Secure**

**Faster and More Reliable**